

# **RSA/RCG POLICY**

## **Responsible Service of Alcohol**

At Narooma Golf Club we expect our patrons and staff to enjoy a safe and secure environment while ever they are on our premises. In order to maintain this environment throughout our premises we are committed to the Responsible Service of Alcohol and actively implement policies in accordance with the Liquor Act 2010 (NSW) and related legislation.

Narooma Golf Club is committed to the principles of responsible service of alcohol and plays an active role as co-ordinator for the Eurobodalla Shire Liquor Accord. Eurobodalla Shire Liquor Accord is a voluntary based organisation working with the local area government and law enforcement to ensure help prevent alcohol related anti-social behaviour and improve the perception of safety and appeal of Narooma.

## **Liquor Self-Exclusion Program**

Narooma Golf Club offers a Liquor Self-Exclusion program. For assistance with any liquor problem please make an enquiry with the Duty Supervisor or contact the General Manager on 02 4476-0500

## **Responsible Conduct of Gaming**

The Gaming Machines Act 2001, and subsequent amendments, in addition to other regulations aims to ensure Registered Clubs and other licensed venues adopt responsible practices for gambling activities conducted within their venue. Narooma Golf Club is committed to the principles of Responsible Conduct of Gaming.

Unlike alcohol related problems, symptoms of problem gambling are more difficult to identify therefore our employees play an integral role in monitoring player behaviour and communicating to patrons and management. The Narooma Golf Clubs responsible gaming practices recognise that the large number of patrons who participate in gaming activities within our premises do so responsibly and do so as an enjoyable activity, however we do recognise that in some cases gambling can cause significant problems.

A self-exclusion scheme is in operation whereby a person/participant is prevented, at his or her own request, from entering or remaining in any area of a registered club that is nominated by the participant. At a minimum, the restricted area must be the gaming machine area(s) of the club.

The legislation behind the scheme allows club management and staff to use no more force than is reasonable in the circumstances:

- a) To prevent a participant from entering the nominated area of the club, and
- b) To remove a participant from the nominated area.

The exclusion scheme is also available for TAB gambling and liquor restrictions.

Narooma Golf Club is a member of ClubSafe and continually upgrades legislation and training of staff as required.

For a private and confidential appointment to discuss possible symptoms of problem gambling or to obtain more information on our self-exclusion schemes, please contact:  
Tracey Vaughan  
Assistant Manager  
P) 02 4476-0500

### **Player Activity Statements**

To obtain a copy of your player activity statement, please contact the Duty Supervisor on duty or alternatively contact reception for further details.

Narooma Golf Club proudly supports and practices Responsible Service of Alcohol in accordance with the law.

Think! About your choices. Call Gambling Help 1800 858 858 [www.gamblinghelp.nsw.gov.au](http://www.gamblinghelp.nsw.gov.au)  
*Promoting Responsible Gambling. Gamble with what you can afford, not your lifestyle.*  
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